

Ryan N. DeFluri
P.O. Box 532
Beaver Meadows, PA 18216
(570) 455-3679
ryan@defluri.org

To Whom It May Concern:

I am interested in applying for a position as a System Administrator to further my hands on experience in my elected degree in the field of Information Technology.

As an IT professional, I have over ten years of experience with computers. My knowledge covers many areas from hardware to software. All of the skills I have obtained have been a combination of my self-initiative and my college education. If given the opportunity I will be able to fulfill the job requirements and provide a high efficiency performance level.

Some but not all of my computer experience includes computer hardware, networking with TCP/IP, Unix, Linux, and all versions of Microsoft Windows from consumer to enterprise editions. My experience also includes backup, database, email, network, security, system, VOIP, and web administration.

I have achieved a Bachelor of Science degree from the Pennsylvania State University. My degree is in Information Technology Integration and Application in the college of Information Sciences and Technology.

Attached is my resume. Please call me at (570) 455-3679 or e-mail me at ryan@defluri.org to schedule an interview.

Sincerely,

Ryan N. DeFluri

EDUCATION: B.S. in Information Technology Integration and Application in the college of Information Sciences and Technology, The Pennsylvania State University
Graduated: May 2004

WORK EXPERIENCE:

NCR Corporation

- June 2007 - Present
- Field Engineer II (CE II)
- Tier II / III field support for retail, financial, and enterprise equipment
- Installation, repair, and maintenance of customer equipment
- ATMs, Retail Equipment, Servers, Network Equipment, and Printers

Freelance Consulting for Small Office / Home Office

- September 1999 - May 2007
- Consultant for various companies and individuals
- Installation, Maintenance, Support for anything technology related
- Administration of websites, email, and other services

PetsUnited LLC, Hazleton, PA

- January 2006 - January 2007
- Information Technology Administrator
- Responsible for all technology related equipment
- Database, Email, Network, System, Web and other administration
- Technical Support for entire 100 employee company
- Rotated around the clock on call status

I-17 Productions Inc., Sugarloaf, PA

- May 2002 - May 2004
- Computing and Web Development Specialist
- Creation of I-17's main website as well as other clients' websites.
- Administration of web domain, e-mail, and other services.
- Technical support for clients and all software and hardware located on the I-17's local area network.
- Dealing with clients to design and implement websites.

Convergys, Hazleton, PA

- December 2000 - December 2001
- ADSL technical support for customers of Ameritech ADSL Services
- Learned the extensive workings, issues, and solutions with ADSL and related hardware and software.
- Dealt with customers' questions and problems quickly and easily.

TECHNOLOGY RELATED SKILLS:

Database

Installation, Maintenance, and Backup
Importing, Exporting, and Integration
Microsoft SQL 2000 / 2005
MySQL on both Linux and Windows Platforms

Networking

10/100 and Gigabit Networks
Installation of all CAT5, CAT5e, and CAT6 related equipment and cabling
DHCP, DNS, and WINS
Cisco T1 and DS3 Routers
Cisco PIX and ASA Firewalls
Cisco Catalyst Managed Switches
VOIP servers, trunks, phones, and other related equipment
Network enabled printers in either peer to peer or shared (queued) configuration
Network Area Storage (NAS) and Storage Area Network (SAN)

Operating Systems

Unix and Linux
Microsoft Windows 3.1, 95, 98, and ME
Microsoft Windows NT 4.0 Workstation and Server
Microsoft Windows 2000 Professional, Server, and Advanced Server
Microsoft Windows XP Home and Professional
Microsoft Windows Server 2003 Standard and Enterprise

Programming

ASP, PHP, C++, Java, JavaScript, XML

Workstation / Server Hardware

Installation, Maintenance, and Support
All Intel and AMD based processors and related equipment
PATA, SATA, and SCSI based peripherals such as hard drives
Server room environment monitoring including temperature, humidity, hardware voltage, etc...

Other Hardware / Software

Microsoft Exchange 2003
Ecometry on HP MPE and Windows Server 2003
ATM Hardware and OS/2 (NDC+) and Windows (APTRA) Software
Lexmark and HP Enterprise Printers